



Serving more than 30,000 customers in Hawkins and Hamblen counties.



1200 W. Main St.
P.O. Box 190

Rogersville, TN 37857
423-272-8821 • 423-235-6811

Web site: www.holstonelectric.com

Church Hill office
Highway 11-W and South Central Avenue
Church Hill, TN 37642
423-357-6441

Russellville office
Highway 11-E
Russellville, TN 37860
423-581-2066

Office hours: 8 a.m.-5 p.m.
Monday-Friday

General Manager
Larry Elkins

Board of Directors
President: Otis Munsey
Vice President: William W. Bales
Secretary-Treasurer:
Danny Cockreham
Dr. David Britton
Lynn Parker
Phil Pierce
William F. Young

To report an outage or electrical emergency, call 423-272-8821 or 423-235-6811 day or night.

GPS technology yields improved service and more efficient response

When you mention a Garmin, TomTom or On-Star, everyone knows exactly what you're talking about. When you're watching television and the police detectives catch the bad guys by tracking the location of their cell phones, no one questions their methods. It seems that GPS, or Global Positioning System, is an accepted part of our world.

GPS is a U.S. space-based global navigation satellite system. It provides reliable positioning, navigation and timing services to worldwide users on a continuous basis in all weather, day and night, anywhere on or near the Earth with an unobstructed view of four or more GPS satellites.

GPS has become a widely used aid to navigation worldwide and a useful tool for map-making, land-surveying, commerce, scientific purposes and hobbies such as geocaching.

In past months, we've used *The Tennessee Magazine* to inform Holston Electric Cooperative members that GPS mapping crews were working throughout the service area. Every pole, every transformer, every rural light, every capacitor, every fuse, every substation, well, every item used throughout our distribution system was identified and given GPS coordinates. Detailing the 525-square-mile service area was no small project, but now it's completed. And we're excited about the ways the technology is going to benefit all of us.

For example, we no longer have paper maps of our service system. In the past, large notebook maps were printed out once a year and kept in

every truck and on most every desk. They have now been replaced by notebook computers that automatically update every evening. All of

our employees now have real-time information. If someone moved out of a location yesterday, if a new pole was set, if new construction was started and a temporary service was energized — all that information is on the next day's map. It's just amazing.

However, to take the next step toward improved service and more efficient response utilizing this technology, we need your help.

In the near future, our telephone system will be linked to our member account information. If you call in to report an outage or service problem

or with a question about your bill, we will immediately know the account name and location. It will speed response time in major outages and help to avoid confusion when folks call in and are unable to remember the name

listed on their account or the account number. But we need the phone numbers that are associated with your family. Since most folks have more than one telephone line these days, your land lines and cell phones can all be listed on your account. I assure you that the numbers will not be shared or used for any type of telephone marketing.

So please, make use of the form on the next page (or the one that you'll find inserted in your monthly bill) and submit your telephone numbers. And as an extra incentive, you just might win a \$100 account credit!



Larry Elkins
General Manager
Holston Electric Cooperative

... to take the next step toward improved service and more efficient response utilizing this technology, we need your help.

GPS technology used throughout the world

The Global Positioning System (GPS) is the only fully functional Global Navigation Satellite System. The GPS uses a constellation of between 24 and 32 Medium Earth Orbit satellites that transmit precise microwave signals that enable GPS receivers to determine their location, speed, direction and time. GPS was developed by the U.S. Department of Defense. Its official name is NAVSTAR-GPS. The GPS satellite constellation is managed by the U.S. Air Force 50th Space Wing.



Holston EC engineering technician Renee Odom works with the computerized mapping system that utilizes GPS coordinates.

pean Galileo positioning system, the proposed COMPASS navigation system of China and IRNSS of India.

Following the shooting down of Korean Air Lines Flight 007 in 1983, President Ronald

Reagan issued a directive making the system available free for civilian use as a common good. Since then, GPS has become a widely used aid to navigation worldwide and a useful tool for map-making, land-surveying, commerce, scientific uses and hobbies such as geocaching. GPS also provides a precise time reference used in many applications including scientific study of earthquakes and synchronization of telecommunications.

Source: Wikipedia, the free encyclopedia



A stationary satellite provides a location coordinate to any place on earth.

Return this completed form for your chance to win a \$100 account credit

In an effort to collect telephone numbers from all members, Holston Electric Cooperative will give away two \$100 electric account credits on March 31. Each HEC member is asked to provide the numbers of the home phone and any cell phones that can be identified with the residence. To enter your name in the drawing, all you need to do is complete this form with your name, account number and all telephone numbers (land lines and/or cell phones) of occupants of the residence and return it to any Holston EC office.

Having your updated phone number(s) will help us to help you. We are in the process of installing a new telephone system that will integrate with an outage management system to link your telephone numbers to your addresses.

That means if you have a power outage and call to report it, your outage location can be pinpointed based on your caller ID and the associated phone and location information in your Holston EC member account file. And, when multiple calls come in from the same area, our automated systems will aid Holston EC personnel in gauging the magnitude of the outage, important information that determines the manpower and equipment to be dispatched.


NAME _____ ACCOUNT NUMBER _____

ADDRESS _____

PLEASE LIST ALL PERSONAL TELEPHONE NUMBERS FROM WHICH YOU WOULD REPORT AN OUTAGE:



**Holston Electric
Cooperative**

A Touchstone Energy[®] Cooperative 

Truck and Equipment AUCTION

Saturday, March 6, at 10 a.m.

Holston Electric Cooperative
1200 W. Main St.
Rogersville

ITEMS TO BE SOLD INCLUDE:

- Four 2006 Ford F150 two-wheel-drive trucks
- One 2004 Chevy 1500 extended cab 4x4
- Two 2005 Chevy 2500 extended cab 4x4
- One 2000 Ford F150 extended cab 4x4
- One 2004 Chevy Suburban 4x4
- One 1993 4700 Series International
40-foot bucket truck
- One Bobcat 3023 trencher with backhoe
attachment
- Other miscellaneous items

TERMS: cash or approved check

SALE CONDUCTED BY:

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Morristown, TN 37814
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The Tennessee Valley Authority and Holston Electric Cooperative can help you lower your energy use. It starts with an In-Home Energy Evaluation. You'll get a number of recommendations to make your home more energy-efficient, including cash incentives for half the cost of qualified home modifications (up to \$500) or low-interest financing opportunities on recommended improvements.

To learn more, call 1-866-441-1430.

Inactive accounts identified at Holston EC

If your name or business is listed below, you have an inactive membership or service deposit at Holston Electric Cooperative that we must either refund to you or forward to the state of Tennessee. According to state law, any funds that have been inactive for two years or more are classified as unclaimed property and must be returned to the owner, if possible, or delivered to the state. You may contact any Holston EC office before April 1 to claim your funds.

Rogersville 272-8821 or 235-6811

Church Hill 357-6411

Russellville 581-2066

Adams, Stron	Cradic, Jessica L.	Johnson, Tim B. Jr.	Roche, Kenneth B.
Allen, Melissa	Crawford, Elizabeth M.	Jones, Roger A.	Rutledge, James E.
Ametco Inc.	Dais, Candie	Kidd, Norma	Salinas, Jose Benetiz
Anderson, W.F.	Davis, Chris	Kirkpatrick, Kim	Salyer, David
Andrews Construction	Davis, Jerry Lehman	Kissee, Jason T.	Santiago, Emeterio
Angell, Robert	Dees, Julia	Kocsis, William B.	Sayre, Davis Debra
Bailey, Bill	Dugger, Barbara L.	Lakela, M. Comer	Sea Breeze Travel Unlimited
Ball, Keith	Dykes, Velma	Lakins, Brad	Seals, Ron E.
Barnett, Audrey	Edmonds, Esther	Lakins, William	Seay, Destini
Beasley, Joel	Eidson, J.D.	Lamb, Jancer	Shelton, Darrell J.
Bernard, Ronnie	Evon Construction	Ledford, Michelle	Shiple, Lolita
Birchfield, Jessie	Ferguson, Cindy	Leighton, Melissa	Short, Lester E.
Bishop, Gary	Ferguson, Wade B.	Lewis, Christy/Chris	Shultz, Melinda Mark
Bombailey, Mary Ellen	Ferrell, Harley	Long, Barbara	Singleton, Samantha
Booth, Steven C.	Fields, Shannon	Macgready, Elizabeth	Smith, Danna
Bridges, Joseph	Fisher, Terri	Manis, Dustin	Smith, Heather
Brooks, Jesse H.	Foster, Bradford	Marshall, Cornilius	Smith, Pama L.
Brooks, Jessie H.	Frazier, Charles	Marshall, Leslie	Smith, Brittany
Burkhart, Deborah	Frizzle, Tabatha	Matthews, Anthony	Smith, Connie
Burton, Micky	Frye, Sharon	Matthews, Rebecca	Smith, Erin
Buttry, Betty	Fugate, Erica	McCoy, Jeffrey	Smith, Lisa
Buttry, Jeremy	Funk, Christopher James Sr.	McDaniel, Timothy	Smith, Shirley
Buttry, Mary	Gilley, Pat	McGough, John R.	Stacy, Charles
Byington, David	Gilley, Pat C.	McLain, Fred	Stallard, Ray E.
Byington, James H.	Glass, Bradley	McPeters, Nicholas A.	Stapleton, Janice
Byrd, Emory	Graves, Joyce	Miller, Leann	Taylor, Adrienne
Byrd, Grace	Greene, Curtis W.	Minor, Bobby	Taylor, Patrick
Byron, Shanon	Hall, Elizabeth	Mitchell, Eugene Sun	Trent, Matilda
Cain, Pamela A.	Hammond, Ronald	Moorefield, Adam Dale	Wagner, Robert
Camelot Inc.	Heath Shuler Realty	Morgan, Brandy	Waite, Jared
Camerota, Sonya N.	Henderson, Helen	Mullins, Gary Jr.	Waite, Jared
Catron, Debra	Heneger, Jeffrey	Murdock, Fred	Walker, Whitney
Caudill, Nelson	Herrmann, Richard	Murphy, Angela	Watkins, Robert
Chambers, Lesley	Holder, Benjamin Jr.	New South Federal Bank	Way of Life Baptist Church
Chandler, Roy	Holthhaus, Dietra	Ogle, David	Webb, Jeffrey S.
Christian, Nancy	Honaker, Travis	Oliver, Rebecca Renee	Weems, Andrew Jason
Clark, Hope	Honojosa, Epigmenio	Osborne, Monroe	Whitehead, Maggie
Clark, Michael	Horton, Gwendolyn	Pike, Jim Jr.	Whitley, Janette
Coldwell Banker	Jarnigan, Karen	Price, Roy Kenneth	Wicker, Billy
Conner, Tommy	Jim Bowlin Realty	Prime Locations Inc.	Williams, Raleigh
Cook, Orvilla	Johnns, Harvey F.	Reeser, Ashley	Wisecarver, Bobby
Cooper, Brandon	Johnson, Justin	Reyes, Jenny	Worrell, Elmer C. Jr.
Country Store	Johnson, Stephen S.	Ritenour, Pamela Y.	Young, Kenneth



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